The introduction of an Electronic Health and Social Care Record in an island jurisdiction

Communications Technology and Social Media: Ethical Challenges for Health and Social Care

Guernsey Facts and figures

- 9 miles by 6 miles (just over 78km2)
- Population circa 60,000
- 30 sites throughout the island covering health and social care
- Healthcare Outpatients 2013 – 120,645
- Healthcare Inpatients 2013 – 19,818
- Accident and Emergency attendances 2013 – 17,088
- Alderney Emergency Care 2013 – 660
- Physical beds June 2014 – 332

Electronic Health and Social Care Record – The early years 2006 through 2012

Year	Event
2006	Billet submitted to replace existing PAS with Electronic Health and Social Care Record
2007	Contract signature with TrakHealth PLC
2008	TrakHealth takeover by Intersystems Go-live Phase: 1 hardware
2009	Go-Live Phase 2 Knock on effect from initial hardware delay
2010	Radiology results in EPR
2011	Mental Health Radiology Ordering
2012	Pathology ordering and results

Electronic Health and Social Care Record – Where are we now, 2013 through 2015

2013	Additional module, Endobase
2013 -14	Upgrade TrakCare 6.9 to T2012
2014	Community Project
2014	Upgrade of existing applications
2015	Final Stages

Electronic Health and Social Care Record – Next steps

- Changes to Infrastructure
- Mobile working practices
- Management of the remaining paper record
- Information Management and governance

Summary

- Change is challenging
- Time is a factor
- Organisational buy in
- Leadership

psadler@hssd.gov.gg